



Address by the Chairman of the Board of Directors at the 41st Meeting of the Annual General Assembly of Shareholders, held on 24th August, 2020

In the Name of Allah, the Beneficent, the Compassionate

Our Honorable Shareholders,

With the grace of God, and thanks to your support, we are holding, today, our 41st meeting.

It is my pleasure to address this meeting of the General Annual Assembly where we shall review the Bank's financial performance for the year ended 31st December 2019. The Bank's performance during the year has been substantially enhanced by achieving outstanding results in the area of banking technology together with high rate of profits inspite of the ever-changing economic environment both locally and internationally, due to the big efforts exerted by the Board of Directors, Executive Management and the Employees.

The year 2019 witnessed development of the Bank's strategic plan, which covered the coming period (2020 - 2022), in cooperation with the best global expertise companies (Deloitte Company), it is an ambitious and comprehensive plan, and provide the Bank's roadmap for the future. Keeping pace with the development in the business field and in line with its new strategy, the Bank has updated its brand after more than forty years since establishment. The Bank's Operations have also been re-engineered to keep up with the recent developments in the banking industry worldwide. Also the Bank's system, services and products have been updated, for example, the Bank launched Fawry service (Mobile Banking) which is classified as the best application at the level of Sudanese banking system, and it found great acceptance among the customers. This approach will continue God willing, to develop and improve the chain of services and products as well as investing in excellence, innovation to enhance sustainable growth, and serve customers better than ever.

Despite the complicated banking business challenges under the current circumstances the world witnessing, the financial results for the year 2019 showed the Bank's successes in continuing accomplishments and growth, as the statement of financial position increased by 17%, owners' equity grew by 4.7%, deposits increased by 17%, the short-term investment increased by 7% and the long-term investment increased by 15%.

The commitment to excellence in performance, good financial results achieved and the implementation of the directives of regulators in the field of governance, compliance and risk management, has made the Bank sustain a leading position at the level of the banking system, by local, regional and international recognition, for example, the Bank won the European Golden Arch award and the Bank's most advanced award in Sudan, which became a challenge for the Bank in order to maintain and sustain it, so the Bank took care of the human resources and worked to improve its efficiency by supporting it with leading and advanced experience cadres and enhancing youth to formulate and draw the Bank's future.

The excellence performance of the Bank led to rate it at Satisfactory by the Central Bank of Sudan according to CAEL standard, where the rate of assets quality at Strong, liquidity at Strong, earning at Satisfactory and capital adequacy at Fair in the rate of 11.2%, noting that the ratio specified by the Central Bank of Sudan for the capital adequacy is 12%, which necessitates continuing to strengthen the Bank's capital base.

In confirmation of its distinguished social role, the Bank continued its active participation in supporting, assisting and financing national, humanitarian, professional and scientific initiatives and financing of community-based infrastructure projects and cultural activities implemented by Al- Faisal Cultural Center (FCC) along with the four companies affiliated to FCC.

Dear Shareholders,

Your support and assistance to the Bank in all situations, is an important factor of success and continuity, thanks to all of you. Our thanks are also extended to the Central Bank of Sudan for its support and assistance to all banks to develop their business and systems, and to achieve banking safety. Our thanks also extended to the Khartoum Stock Exchange.

On behalf of you, we would like to thank the Chairman and Members of the Shari'a Supervisory Board, the External Auditor, Bank's Management and staff for their efforts which helped to push the Bank's progress. We also thank the Bank's customers for their confidence and correspondents for their cooperation.

Finally, the report of the External Auditor, the report of the Shari'a Supervisory Board, the final accounts, the Bank's audited financial statements for the year ended 31 December 2019, and the recommendations of the Board of Directors are at your hands for discussion and approval of the recommendations.

We pray for God's help and guidance...

*{Allah does not charge a soul except [with that within] its capacity. It will have [the consequence of] what [good] it has gained. And it will bear [the Consequence of] what [evil] it has earned. Our Lord, do not impose blame upon us if we have forgotten or erred. Our Lord, and lay not upon us a burden like that which you laid upon those before us. Our Lord, and burden us not with that which we have no ability to bear. And pardon us; and forgive us; and have mercy upon us. You are our protector, so give us victory over the disbelieving people {286}}**

[AL- Baquara, 286]

Amro Mohammad Al-Faisal Al-Saud

Chairman